



**New Zealand
School of Tourism**

New Zealand Certificate in Tourism Level 4

MARKING GUIDE

THA: WATER TRANSPORTATION & CRUISING

Component 3 Level 4 3 Credits

THA Graduate Profile 2 (2 credits)

THA Graduate Profile 3 (1 credit)

Assessment code: THA Water Transport

INSTRUCTIONS FOR COMPLETING THE ASSESSMENT

- This is an **open book, written assessment**.
- All tasks within this assessment must be completed by the student
- To achieve competency in this module the student must achieve competency in all tasks.
- The assessment must be the student's own work.
- Do not use red pen, pencil or whiteout (twink).

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GRADUATE PROFILE 2	LEARNING OUTCOMES	ASSESSMENT
<p>Apply workplace practices required of a tourism workplace including teamwork, team leadership, risk management, and compliance with relevant Acts and health and safety legislation.</p>	<p>Students will be able to identify companies who operate either cruises or water transportation and how they manage risk and comply with relevant Acts and health and safety legislation that are crucial for these operators.</p>	<p>THA: Water Transportation & Cruising Written assessment on water transportation operators and the regions of New Zealand in which they operate as well as compliance with relevant Acts and health and safety legislation. (GP2, Cr2) (GP3, Cr1)</p>
<p>GRADUATE PROFILE 3</p>		
<p>Apply in-depth knowledge of New Zealand tourism destinations in terms of characteristics, history, and attributes relevant to visitors to enhance the visitor experience.</p>		

TASK	EVIDENCE REQUIRED	JUDGEMENT STATEMENT
QUESTION ONE		
Large cruise ships	<p>a) Example: P&O cruises</p> <p>Oceania Cruises, Princess Cruises, Carnival Cruise Line, Cunard, Holland America Line, P&O Cruises World Cruising, Norwegian Cruise Line and Seabourn are other companies/brands operating cruises in Australasia.</p> <p>b) For example: P&O Kiwi Adventure, 13-16 nights</p> <ul style="list-style-type: none"> • Ship – Pacific Adventure, Capacity 2,636 guests, 500+ rooms <p>Departing Sydney, Disembark Sydney</p> <p>Ports of call include:</p> <p>Sydney Bay Of Islands Auckland Tauranga Napier Wellington Christchurch Dunedin (Port Chalmers) Fiordland National Park</p> <p>Multiple restaurants, bars, family entertainment, pools, family area, retractable roofing, spa, gym, shops, theatre.</p> <p>c) Example: SOLAS</p> <p>SOLAS sets minimum standards for things like the number of lifeboats required per ship, the kinds of communication equipment required onboard to aid in rescues and the planning of shipping routes that the Pacific Adventure would have to comply with. The safety drill passengers</p>	<p>Student to provide 2 examples of cruise companies operating in Australasian waters.</p> <p>Identify and describe one cruise operated by one of the above cruise companies that includes New Zealand in its planned itinerary. This should include the name of the cruise ship, size of vessel, embarkation and dis-embarkation details, duration of cruise, planned ports of call and on-board facilities.</p> <p>Princess Cruises -Majestic Princess, Grand Princess, Coral Princess or Royal Princess are alternative examples to Pacific Adventure - or the Pacific Explorer.</p>

must attend on the first day of a cruise is one of the more **visible requirements for the Pacific Adventure** set forth by the SOLAS treaty and overseen by the country whose flag the Pacific Adventurer flies under.

Individual Cruise line policy: P&O

P&O cruise ships have contingency plans which are designed to handle shipboard emergencies with immediate and effective support. In case of an actual emergency, P&O ships are equipped with life jackets, lifeboats and emergency supplies for every guest and every crew member on board. In addition, all the ships are equipped with emergency location lighting and broadcast communication equipment, including the Global Maritime Distress Safety System (GMDSS).

A significant portion of P&O employee training program content is dedicated to the prevention of shipboard accidents. Any injury sustained by a shipboard employee or contractor must be reported according to P&O guidelines, whether it occurs during working or rest hours, on board the ship or during shore excursions.

Student must select 2 of the following regulations and explain how each one is applied **in a practical way to manage risk for the cruise ship example provided** (for example how the regulation applies to the passengers/crew or safe management of the vessel)

Minimum 150 words

Any similar wording is acceptable

Ensure student applies the regulation to actual cruise or cruise company.

Water vessels in all categories are subject to most or all the following policies, Acts, legislation or workplace health and safety guidelines:

- Individual cruise line safety policies
- Safety of Life at Sea (SOLAS)
- Maritime New Zealand Health and Safety Guide
- Maritime NZ Safety Guidelines for passenger and non-passenger vessels
- Standards of Training, Certification and Watch keeping for Seafarers Code (STCW)
- Maritime Rules
- Individual Risk Management plans
- Maritime NZ Water Safety guidelines
- Health and Safety at Work Act (HSWA) (2015)

- The Maritime Operator Safety System (MOSS)

QUESTION TWO

Small ship cruising

- a) Identify two small ship companies offering cruises in and around Australasia.

Examples include Silversea Cruises (Owned by Royal Caribbean Group) or Coral Expeditions, Blue Lagoon Cruises and Island Escapes

- b) Example: Silversea Cruises: Silver Muse 15-day cruise catering for up to 596 guests. Sydney embarkation to Auckland disembarkation – ports of call include Tasmania, Milford Sound, Doubtful Sound, Dunedin, Akaroa, Picton, Wellington, Gisborne, Tauranga.

Facilities include:

- Private Executive Transfers (between home and airport)
- Special Air Credit
- 1 Shore Excursion per port, per day
- Spacious suites – over 80% with private verandas
- Butler service in every suite
- Unlimited Free Wifi
- Personalised service – nearly one crew member for every guest
- Multiple restaurants, diverse cuisine, open-seating dining
- Beverages in-suite and throughout the ship, including champagne, select wines and spirits
- 24-hour dining service

Or similar answers acceptable

Identify and describe one (small) cruise operated by one of the above cruise companies that includes New Zealand in its planned itinerary. This should include the name of the cruise ship, size of vessel, embarkation and dis-embarkation details, duration of cruise, planned ports of call and on-board facilities.

Or similar answers acceptable

		<ul style="list-style-type: none"> • Onboard entertainment • Complimentary transportation into town in most ports <p>c)</p> <p>Standards of Training, Certification and Watch keeping for Seafarers Code (STCW).</p> <p>The regulation of training under STCW helps in the improvement of working standards. Cruise vessels employ professionals at every rank only with the minimum STCW qualifications. It means every crew person on the Silver Muse has sufficient training for basic emergencies like a fire, collision, and medical cases. The STCW 2010 also controls updating the crew’s knowledge with refresher courses. These modules make sure that each staff member on the Silver Muse is aware of the industry’s safety standards.</p> <p>NZ Maritime Rules: Rule 31 Crewing and Watchkeeping</p> <p>This rule sets out requirements relating to the minimum crew numbers and crew certificates and qualifications that Silver Muse needs to comply with. It also provides for a process for the issue of Minimum Safe Crewing Documents. This Part also sets out requirements relating to fitness for duty, prescribed hours of rest, and watchkeeping that will apply to the Silver Muse (these rules are in accordance with the International Convention on Standards of Training, Certification and Watchkeeping for Seafarers) (STCW)</p>	<p>Student must select 2 of the regulations and explain how each one is applied in a practical way to manage risk for the cruise ship example provided (for example how the regulation applies to the passengers/crew or safe management of the vessel)</p> <p>Ensure student applies the regulation to actual cruise.</p>
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QUESTION THREE

<p>Short itinerary vessels providing short scenic cruises, fishing charters and thrill rides.</p>	<p>a)</p>	<p>Example: Shotover Jet Boating Adventure Ocean Dream Fishing Charters Southern Wanderer Scenic Cruises Real Journeys</p>	<p>a) Identify three companies offering short itinerary experiences in New Zealand – one of which must be a company offering jetboat thrill rides.</p>
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			Any 3 companies are acceptable
	b)	<p>Example: Shotover Jet</p> <p>Operates on the Shotover River, located less than 10 minutes' drive from central Queenstown, provides thrill jetboat ride through dramatic and narrow Shotover Canyons. The award-winning Shotover Jet is an exciting jet boat ride, operating at high speeds and delivering gravity-defying stunts to thousands of visitors every year. These unique qualities combined with the stunning setting of the Shotover River provide passengers with adrenaline filled fun Jet Boating adventure.</p> <p>Ocean Dream Fishing charters are available for fishing the Waitemata Harbour & Hauraki Gulf. MV Princess Carol was imported to New Zealand from Australia and is virtually a brand-new vessel. At 14.55m & running twin 500 h.p. Cummins diesel engines the boat cruises at over 20 knots, offering faster travel to fishing grounds. The luxury euro styling interior is complemented by its functionality & superb finish. Company is surveyed by Maritime NZ to entertain up to 20 day guests with a crew of three. Can comfortably fish 10 people at any one time. Also, able to accommodate up to 6 guests overnight in three double cabins, with 2 bathrooms including hot showers.</p>	<p>Select two of the identified companies – one of which must be a company offering jetboat thrill rides - and for each company describe one of the experiences that they have to offer. This should include the name of the experience and details regarding the experience, duration, and the location.</p> <p>Similar answers acceptable</p>

	c)	<p>These rules are intended to limit the likelihood and consequences of serious harm to people on board commercial jet boats operating on rivers such as the Shotover Jet on the Shotover River. It sets safe design and construction standards for jet boats, sets standards for safety equipment, and establishes safe operating procedures that must be followed by commercial jet boat operators and drivers such as Shotover Jets.</p> <p>The rules also require drivers to hold a New Zealand Commercial Jet Driver (River) Licence and to meet the competency requirements of the operation in which they drive. MNZ regularly inspects jet boats and safety equipment, and audits operations to ensure continued compliance with Part 82 requirements.</p> <p>A Commercial Jet Boat Operator Certificate is evidence of continued compliance and must be displayed in a prominent position at a commercial jet boat operation such as Shotover Jets.</p>	<p>Explain how the maritime rules for commercial jetboat operations apply to your selected company offering jetboat thrill rides. Minimum 120 words required Ensure student applies the regulation to actual jetboat company</p> <p>Same or similar wording acceptable</p>
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QUESTION FOUR

Ferries and water taxis	a/b)	<p>Examples: Fullers Ferry Waiheke Island Interislander Bluebridge Ferries</p>	<p>Identify three ferry companies that operate in New Zealand.</p>
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		<p>Bluebridge Ferries</p> <p>Bluebridge ferries travel regularly between the North and South islands and can transfer vehicles, motorcycles and pets. Comfortable seating, lounges with Wi-Fi and dining options are available onboard, so are private cabins. Sailings start in the morning and run through into the evening with increased sailings in summer. Bluebridge's offer overnight sailings with their private sleeper cabins when sailing from Wellington to Picton. This is an economical and comfortable way to travel and is suitable for families.</p>	<p>Select one of the ferry companies and provide information on the location, facilities and services offered.</p>
	c)	<p>Administered by Maritime NZ HSWA sets out a framework of duties for businesses, senior leaders of businesses, workers and other people who might be present in the maritime workplace. Some duties are set out in more detailed regulations that control particular hazards or types of maritime workplaces. Businesses and workers must take reasonably practicable steps to manage health and safety risks. The framework of duties is designed to make owners and operators responsible for the safe operation of their vessels, protect the marine environment and ensure the safety of the vessel and its crew. Regular health and safety meetings and training is one way of managing under HSWA as is identify and mitigating vessel operation and maritime hazards.</p>	<p>Explain how the HSWA applies to companies operating water transportation vessels such as ferries and water taxis in New Zealand. (Minimum 80 words required).</p> <p>Same or similar wording and explanation is acceptable.</p>

