

Happyville Compassionate Care

Position Description

Aged Care Support Worker

Job Summary

As an Aged Care Worker, you will be responsible for providing compassionate care and support to elderly individuals in Australia, who may require assistance with their daily activities, health management, and emotional well-being. You will work in a variety of settings, such as residential care facilities, nursing homes, or in clients' homes, under the supervision of a registered nurse or other healthcare professionals. Your role will involve providing physical, emotional, and social care to promote the overall well-being and quality of life of the elderly.

Key Responsibilities

- Assist elderly individuals with their personal hygiene, grooming, dressing, and mobility needs. This may include bathing, toileting, assistance with medication administration, and other activities of daily living.
- Monitor and report any changes in the physical or mental health of elderly clients to the appropriate healthcare professionals. This may include observing and documenting vital signs, such as blood pressure, pulse, and temperature, as well as assisting with wound care or other medical treatments as required.
- Provide companionship and engage in meaningful activities with elderly clients to promote social interaction and mental stimulation. This may include reading, playing games, or accompanying clients on outings.
- Offer emotional support and actively listen to elderly clients to address their emotional needs and provide comfort during challenging times. Show empathy and compassion towards clients and their families.
- Maintain accurate and up-to-date records of care provided, including documentation of observations, care plans, and other relevant information, in accordance with organizational policies and procedures.
- Collaborate with other healthcare professionals, such as registered nurses, doctors, and allied health staff, to ensure coordinated and holistic care for elderly clients. Participate in team meetings, case conferences, and staff training as required.
- Follow all relevant health and safety policies and procedures, including infection control protocols, to ensure a safe and healthy environment for clients and staff.

Qualifications and Requirements:

- Minimum of Certificate III (or equivalent) in Aged Care/ Individual Support / Disability / Home and Community Care or in related disciplines
- Current National Police Certificate, NDIS Worker, WWCC clearances
- Current Police Check is required
- COVID-19 Vaccination required
- First Aid and CPR certificate

- Demonstrated experience in providing care to elderly individuals, preferably in a residential care setting.
- Knowledge of aged care principles, practices, and regulations in Australia.
- Excellent communication skills, both verbal and written.
- Ability to work independently or as part of a team.
- Empathy, compassion, and patience when dealing with elderly clients and their families.
- Ability to maintain confidentiality and professionalism at all times.
- Willingness to undergo relevant police checks and provide evidence of immunization status.
- Serve as a role model to others by maintaining consistent personal performance, presentation and behaviour that aligns with the values and expectations of the organisation
- Perform as an effective team member, contributing to the team goals and success by creating an environment of openness, trust and respect
- Ensure all interactions, documentation and communication is conducted in a manner that supports the philosophy of care and organisational standards
- Uphold at all times the Code of Conduct and all policies and procedures including Workplace Health and Safety requirements
- Demonstrate flexibility to adapt to multiple and changing environment and work demands