# **Happyville Compassionate Care**

## **Position Description**

### **Disability Support Worker**

#### **Job Summary**

As an Aged Care Worker, you will be responsible for providing compassionate care and support to elderly individuals in Australia, who may require assistance with their daily activities, health management, and emotional well-being. You will work in a variety of settings, such as residential care facilities, nursing homes, or in clients' homes, under the supervision of a registered nurse or other healthcare professionals. Your role will involve providing physical, emotional, and social care to promote the overall well-being and quality of life of the elderly.

#### **Key Responsibilities**

- Assist elderly individuals with their personal hygiene, grooming, dressing, and mobility needs. This may include bathing, toileting, assistance with medication administration, and other activities of daily living.
- Monitor and report any changes in the physical or mental health of elderly clients to the
  appropriate healthcare professionals. This may include observing and documenting vital
  signs, such as blood pressure, pulse, and temperature, as well as assisting with wound care
  or other medical treatments as required.
- Provide companionship and engage in meaningful activities with elderly clients to promote social interaction and mental stimulation. This may include reading, playing games, or accompanying clients on outings.
- Offer emotional support and actively listen to elderly clients to address their emotional needs and provide comfort during challenging times. Show empathy and compassion towards clients and their families.
- Maintain accurate and up-to-date records of care provided, including documentation of observations, care plans, and other relevant information, in accordance with organizational policies and procedures.
- Collaborate with other healthcare professionals, such as registered nurses, doctors, and allied health staff, to ensure coordinated and holistic care for elderly clients. Participate in team meetings, case conferences, and staff training as required.
- Follow all relevant health and safety policies and procedures, including infection control protocols, to ensure a safe and healthy environment for clients and staff.

#### **Qualifications and Requirements:**

- Certificate III- IV in Disability, Aged Care or Individual Support or similar, or a combination of 12 months minimum practical experience and currently enrolled in a relevant certificate course.
- Experience in Disability, Aged Care, Nursing, Youthwork or similar.
- Current NDIS Worker Screening Check (Service NSW);
- Current First Aid and Current CPR Certificates
- NDIS Worker Orientation Module Certificate;

- Supporting relationships between the person their family, friends and people they meet at home and in the community
- Supporting the person with their daily routines including
- personal care including showering, toileting and dressing
- taking medication
- meal preparation and shopping
- cleaning and laundry
- pet care; or
- other routine home jobs.
- Supporting the person with paperwork
- Supporting the person to feel calm and when they feel upset. For some people this will mean following the person's Positive Behaviour Support Plan

#### **Administrative duties**

You will be responsible for timely and accurate completion of required administrative tasks and associated documentation. These tasks provide evidence of the support we have provided to our team so that we can monitor each client's wellbeing, to funding bodies and regulators to confirm services have been delivered as funded and to demonstrate service quality standard are met .

Administrative tasks relate to both service operations and records of individual participants. Examples of administrative tasks include, but are not limited to: shift reports, incident reports, household communication diary, individual diaries, program notes, WHS checklists and forms, reconciliation of funds and household petty cash etc.

Staff will work to a level that ensures participants receive the highest standard of care possible.