

Quality Assurance Audit Report

Eco-Natural Skin Care Australia Trade Show Promotion Project

Project outcomes to date and effectiveness of quality management processes and procedures

Review the project outcomes against performance requirements and determine the effectiveness of quality-management processes and procedures

Documents reviewed:

(List all documents reviewed)

The student must list all documents reviewed and must include:

- Project Management Plan Summary
- Project Schedule
- Project Finances Report
- Interim Project Status Report
- Trade Show Services Status Report

Key findings:

(40 to 50 words approx.)

Students' words will vary but their responses must identify their key findings as in the examples in the sample answer.

Key findings include:

- Project team members and client communication has been maintained
- Allocated budget is \$10,000. \$1,000 large screen computer has been requested was not budgeted in the original quote
- Project schedule has been achieved to date
- Printed materials have been developed and meet accessibility standards

Quality Control

Assess the quality control of the project according to agreed quality specifications. (50 to 70 words approx.)

Key findings:

Students' words will vary but their responses must identify key findings pertaining to the documents reviewed as in the example in the sample answer.

Key findings include:

- Accessibility standards have been incorporated into all print materials to promote Eco-Natural Skin Care's beauty and skincare products
- Allocated budget of \$10,000 is not exceeded will not be achieved if an additional \$1,000 is used for the large screen computer

Variance

Identify causes of variance to quality metrics

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(10 to 20 words approx.)

Students' words will vary but their responses must identify causes of variance to quality metrics as in the example in the sample answer.

Approve an addition \$1,000 to the budget. Changing the budget to \$11,000

Recommendations

Recommendations to address variations (10 to 20 words approx.)

Students' words will vary but their responses must include recommendations to address variations as in the example in the sample answer.

Formal change request to be completed for additional \$1,000 to budget.

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