ICTICT443 - Work collaboratively in the ICT industry

VIRTUAL TECHNOLOGY AND TOOL REVIEW REPORT			
Name			
Job Role/Title	Team Leader for Bounce Fitness		
Workplace/Organisation	Bounce Fitness		
State/Territory			

A. TECHNOLOGIES FOR VIRTUAL COLLABORATIONS

TECHNOLOGY	FEATURES	STRENGTH	WEAKNESS	USE IN VIRTUAL WORK	FREQUENCY OF USE
(at least two)	(at least three per	(at least one)	(at least one)	(Approximate word	Assessor
Assessor	technology]	Assessor	Assessor	count: up to 50 words)	instructions: The
instructions: The	Assessor	instructions: The	instructions: The	Assessor	student must include how often each
student must	instructions: The	student must	student must	instructions: The	technology will be
identify at least two	student must list at	describe the	describe the	student must	used in line with the
types of technology that can be used for	least three relevant features of each	strength of each technology used in	weakness of each technology that will	describe how each technology will be	virtual work
virtual	technology	virtual work.	be used in virtual	used in virtual work.	described.
collaborations.	identified.	This refers to the	work.	The use of the specific	For example,
These include tools,	These refer to	advantages or	This refers to the	technology must be	automate daily
platforms or systems	specific capabilities	standout features	limitations,	relevant to the project	backup of files in

that enable remote communication, collaboration and work. Technology for virtual collaboration includes at least two of the following: Cloud storage solutions Collaboration and communication tools Document collaboration tools E-learning platforms Instant messaging apps Online whiteboards Project management software Video conferencing technology	that technology provides in line with meeting user needs in a virtual or remote work setting. Each feature must be relevant to the type of technology identified. Features of technologies for virtual collaborations can refer to at least three of the following: User-Friendly Interface Real-Time Communication Collaborative Document Editing File Sharing and Storage Integration with Other Tools Security Measures	that make the identified technology suitable for the planned virtual collaboration and work. The response must include positive attributes and functionalities that contribute to the effectiveness and efficiency of the virtual work process.	drawbacks or areas where the identified technology may fall short in meeting the needs of virtual collaboration and work. The response must include aspects that might pose challenges, hinder optimal performance or result in a less- than-ideal user experience.	the virtual work team will complete/implement based on Assessment 3.	designated cloud storage.
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	 Mobile Accessibility Video Conferencing Capabilities Project Management and Task Tracking Data Backup and Recovery Scalability User Access Controls
1.	a. b.
	c.
2.	a.
	b.
	C.

B. COMMUNICATION TOOLS FOR VIRTUAL COLLABORATIONS

COMMUNICATION TOOLS

(at least two)

Assessor

instructions: The student must identify at least two communication tools that can be used for virtual collaborations

These refer to applications, software or platforms that facilitate effective and efficient communication among remote individuals or teams. These tools support features such as:

- Messaging
- Videoconferencing
- File sharing

FEATURES

[at least three per communication tool]

Assessor instructions: The student must list at least **three** relevant features of each communication tool identified.

These refer to specific capabilities that the communication tool provides to facilitate effective and efficient collaboration among remote individuals or teams.

Each feature must be relevant to the type of communication tool identified.

Features of communication tools for virtual collaborations can refer to at least three of the following:

- User-friendly interface
- Real-time messaging
- Video conferencing
- File sharing
- Collaborative document editing
- Presence indicators (i.e. indicates if the user is online or offline)
- Creation of channels and/or groups
- Integration with productivity tools
- Screen sharing

USE IN VIRTUAL WORK

[Approximate word count: up to 50 words]

Assessor instructions: The student must describe how each communication tool will be used in virtual work.

The use of the specific communication tool must be relevant to the project the virtual work team will complete/implement based on Assessment 3.

For example, Microsoft Outlook will be used for sharing critical project information, while Microsoft Teams will be used for regular team updates.

FREQUENCY OF USE

Assessor instructions: The student must include how often each communication tool will be used in line with the virtual work described.

 Collaborative spaces Communication tools for virtual collaboration include at least two of the following: Microsoft Teams Microsoft Outlook Microsoft Yammer Slack Zoom Skype Google Meet GoToMeeting RingCentral Discord 	 Mobile accessibility User roles and permissions Archiving and search functionality Meeting recording Task integration Cross-platform compatibility 	
1.	a.	
	b.	
	C.	

2.	a.	
	b.	
	c.	

C. PROTOCOLS FOR USE OF VIRTUAL TECHNOLOGY AND TOOLS

Assessor instructions: The student must describe at least **two** protocols to be followed when using the available technology and tools in virtual collaboration.

Protocols on the use of technology and tools for virtual collaboration refer to any two of the following:

- Access and permissions for use of the platform
- Designated platforms for specific tasks
- File management
- Security measures

1.		
2.		

END OF VIRTUAL TECHNOLOGY AND TOOL REVIEW REPORT