#### Deliverance Care – Personal Plan

Client Information					
Name:	Ms Abegale Eaton		DOB:	12/10/1950	
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Address:	15C Bowford Road, Sandringham, Auckland 1025				
Date of Initial Contact:		15/08/2023			

Initial contact: Referred by GP.

### My life now, and how I want it to be

#### What is going well in my life:

- I enjoy visiting extended family in Auckland.
- Regular supervised trips to the swimming pool give me exercise and social interaction.
- I enjoy going out and meeting friends when I can.
- The Deliverance Care staff understand me, are flexible and plan around my health as it changes.
- I have developed good routines.

#### What is not going well:

- My wrist fracture has led to chronic pain and low mood.
- I am finding it difficult to perform tasks I used to find easy such as meal preparation and housework.
- I was widowed three years ago so I can no longer rely on my husband's support.
- I need more support during the day and evening or night.
- Cognitive behaviour therapy has ended, and I'd like to explore additional therapy options.
- I find it difficult to ask for help but recognise my need for increased support.

#### My goals and things I want to achieve in life:

- Getting the right amount of support now to regain independence.
- Increase social interactions to improve physical and mental well-being.
- Start a continuing education course, such as learning a new language.
- Explore therapy options.

#### What's important to me, and for me:

- Seeing my family and friends.
- Having accessible information and choices about support.
- Going out and being part of my community.
- Having routines and getting regular sleep.
- Having supportive people who understand my changing needs.
- Remembering to eat, drink, and take medication.
- Maintaining a warm, clean home.
- Staying safe when out and about.

#### What I bring to my personal plan

### What I am good at, my skills, and what people like about me:

- Good conversationalist, funny. Can talk to anybody.
- I've learned to be resilient through coping with difficult life circumstances.

#### Support or help I already have:

- Deliverance Care daily tasks, encouragement, and safety.
- Emotional support from my extended family.
- Rehabilitation from ACC.
- Financial advice and support from Work and Income (WINZ).

#### What this means to me, and what would happen if I did not have this support:

- I would struggle to perform everyday tasks.
- I would struggle to leave the house and have social interaction.
- I would not be able to privately fund rehabilitation.

## Other people involved in my personal plan:

- Deliverance Care.
- GP.
- Physiotherapist.
- My sister.

## What I like, what I do not like

### My interests, my likes:

- Family and meeting new people.
- Swimming.
- Complementary and alternative therapies.
- Learning and trying new things.

#### What I don't like, what stresses me out:

- Not being informed about changes to policies and available support.
- Feeling unable to do things others can.
- Lack of energy or motivation due to health concerns.
- Home not feeling safe, hard to keep clean.
- Lack of sleep.
- Being stuck indoors.

## How best to support me

- Put instructions and information in writing. Format in an accessible manner such as large print on a blue background. Please send copies of key information to my sister.
- Recognize that my health and needs change frequently; please ask me how I am before planning anything for the day.
- Be honest about what you can or cannot do.
- Adopt a holistic approach to managing my physical and mental health needs.

# **Services provided by Deliverance Care**

- Meal delivery
- Showering, dressing, making bed
- Basic house cleaning
- Medication
- Transportation to pool/physio.

Frequency:	Daily: 45 minutes per day		
	Two trips to pool and physio per week: 2 hours per session		
Duration:	20 weeks		
Start Date:	15/08/2023		
Comments:	Continue with support from Deliverance Care. To be reviewed after 20-week period.		